

Quality Policy

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Ness Corporation Pty Ltd specialises in the design, development, manufacture and wholesale of electronic products.

Ness Corporation is committed to:

- providing high quality products and services to our customers;
- taking a proactive role in the marketplace to identify and meet current and future needs of our customers;
- developing long term, mutually beneficial relationships with customers and suppliers;
- building on the reputation and recognition of the Ness brand as the benchmark for premium products and services.
- determining and meeting applicable customer, statutory and regulatory requirements;
- adopting a continuous improvement approach by ensuring risks and opportunities which affect quality of products and customer satisfaction are adequately determined and addressed;
- maintaining and operating a Quality Management System (QMS) in compliance with the requirements of ISO 9001:2015.

Senior management shall:

- establish quality objectives that are appropriate and conform to the context and strategic direction of the company;
- ensure the integrity of the QMS is maintained through the use of an annual management review process;
- ensure the processes within the organisation are delivering their intended outputs;
- promote a quality culture to our employees, helping them understand the principles and benefits of our QMS and their role in identifying non-conformances, waste, and recognizing and reporting opportunities for improvement;
- promote the use of process approach, risk based thinking and customer focus throughout the company.

This policy document will be maintained as part of the QMS, will be communicated within the company and be available to relevant interested parties as applicable.